

More Customer Testimonials

I always am amazed by how available the technical support staff is to help with any questions or issues with the utilization of the Diamond Dental Software Program. This feeling has been shared over 20 plus years by both of my front desk receptionist/secretaries, Jill Colonna and Leah Freitag.

When I needed a specific program addition after installing a digital intra-oral camera almost 8 years ago, they sent the necessary software to me the same day. I rely heavily on my son, Tom, a software engineer, to help with my office computer network. When we changed the office from a stand-alone front desk computer two years ago to a network of 5 computers, Diamond Dental was there to help my son with any questions he had. I would also like to point out that there was no additional software required or costs incurred to switch from the stand alone, single computer, to the network as Diamond Dental Software already provides for this expansion. This program was created by a dentist. The Diamond Dental staff understands the needs of the dental practice very well and has created a very powerful program that does everything most of us require and has available lots of additional features and excellent support for a very reasonable cost to the doctor. How did I learn of this program so long ago? The simple answer is that it was recommended to me when it first came out as a DOS program by another dentist who was very happy with it. Since that time I have recommended this program to two other dentists. One is still using it and the other retired and his replacement is still using it. Every year you get updates along with the renewed support and Diamond Dental makes a good effort to correct any problems noted with the program as well as considering suggestions for the implementation of new features. In summary, the fact that I am still using this program after all these years speaks volumes about the ease of use, useful features, good support, annual automatic upgrades, and reasonable cost. I believe you to will be pleased to use this program.

Raymond C. Haggerty III DDS, Bethlehem, PA

I have used Schein's dental software five years ago and Eaglesoft software. I believe that both of those programs are neither intuitive nor logical. My opinion is that each are bloated with unnecessary features. Eaglesoft software requires a great deal of boring staff training. I took an additional class but that tech did not seem well trained. I am very satisfied with Diamond Dental Software. I greatly appreciate the personalized service on the help line. I have made odd errors over the years and had computer errors that Diamond Dental has solved. They are very knowledgeable!

Bill Benson DMD, Haverhill, MA

I'm probably one of the first adopters of dental office practice management systems, starting in 1986 with my first PC, an IBM PC-XT with 10mb hard drive and 512K RAM. My first foray into dental software was horrible but it made me yearn for the many features it lacked and taught me what to avoid. I was introduced a year later in 1987 to Dr Jeffrey Tiefer, a dentist himself, and his first practice management system, Three Star, a DOS based system that had all the features my previous system lacked and many more I hadn't dreamed of, at a fraction of the cost and with a full version offered free to try for 60 days. 25 years later, I am still a loyal user of Three Star's offspring, Diamond Dental Systems, an incredibly cost efficient alternative to many of the big name, higher priced systems currently on the market. But it's not just the price that has kept me a loyal user all these years. I consider Diamond Dental to be the best-kept secret in practice management software in the Dental industry. Rather than try and expand to a user base where he (and now his son, Jonathan) could not provide outstanding personalized support, they focus on keeping a relatively small clientele of Dentists happy and loyal by providing state of the art updates to keep pace with the ever-changing face of dentistry. By being small, they are nimble enough to add features requested by clients and respond quickly to support calls. I have called often at midnight on weekends while working from my home based office, expecting to leave a message for Dr. Tiefer to be returned the next business day, only to have him pick up on the other end or call me back within minutes. He has always taken my input seriously and incorporated features I have requested, even though as a visionary my ideas often seem superfluous, as when I urged him in the late 1990's to incorporate an e-mail field into the database, something no other PMS at the time had. "you really think that will catch on?" he queried, and shortly after my disk with the update containing the email field appeared.

As a dentist, Dr. Tiefer is well equipped to understand the needs of the practicing Dentist and I heartily recommend Diamond Dental Systems for everyone from a single Doctor practice to a multi-Dentist group.

Edward J. Zuckerberg, D.D.S., F.A.G.D., Dobbs Ferry, NY

The program is very easy to use. New employees are able to catch on to the program quickly. It fulfills all of our needs.

Michael O'Meara DDS, Chicago IL

Thank you for giving me the opportunity to give my testimonial. I have been using this software since 1987 and have seen it evolve from DOS to Windows 10. I have also seen this program grow from basic to full blown dental software and Diamond Dental

Software has kept me up to date all the way. Other reasons that I have remained a customer are; it was affordable, written in a computer language that is reliable, and if I have had trouble, help was just a phone call away. I have recommended this program to other dentists along the way. Keep Diamond Dental going for at least as long as it takes for me to retire.

George J Allen DDS, Mobile, AL

I have been using Diamond Dental Software since 1993, from its original DOS version to its current Windows version. The program is user friendly and easy to operate even by non-technical dental personnel. Tech support is always available to help and is amenable to making changes in order to customize to our specific needs. The program integrates well with Dexis digital radiography and for credit card use through X-Charge.

Mervyn Hurwitz DDS, Fort Lauderdale, FL

My general dental office has used Diamond Dental Software and all its previous versions for over 25 years. The program is easy to use and functional. It has allowed us to merge into the digital age with ease. Our XDR digital sensors and digital panoramic x-rays are seamlessly merged along with all the intra-oral images we take. We have always had prompt communication when we had questions or needed help (which is seldom). We have never lost any data. Based on my experience, I highly recommend the Diamond Dental Software system to new users.

John S. Bettinger DDS, Santa Monica CA

We have used Diamond Dental Software ever since we opened our practice 8 years ago. The software is easy to use and has all the components needed to run a busy practice. Furthermore, the tech support is reliable, helpful and readily available.

Riki Kreitman DMD, Highland Park, NJ

I have been a Diamond Dental user since the beginning. It is the only practice management software that considers user input. I have personally suggested updates customized to my practice style. I speak to tech support frequently about ideas. I am loyal to the product because it seems as though it has been written for my dental practice. I have tried other software in the past but Diamond Dental is the one for me!

Albert Gruber DMD, South Holland IL

In the late 1980's I was looking to have a dental office computer program that had support personnel who knew how that program operated, not some computer consultant who might not be around when I needed them. Diamond Dental has served me well all these years. When there has been a problem (and there have not been many), the tech support call-back system has been first rate. I heartily recommend the program for any dentist that wants to know what his or her business is doing.

William B. White DDS, San Bernardino CA

Getting Diamond Dental software for my office early in my career was one of my best decisions. It has been a great value, others charge exorbitant prices but Diamond Dental is available at an unbelievable fair price with good technical service.

Eddie Longman DDS, Alexandria VA

Having been a user of this program for more than 20 years, I can truly say that I have never had any regrets about my decision to use this software to run my dental practice. The program is user-friendly, especially for staff members that are not quite computer savvy. The program is fantastic for the big 3 in my office, billing statements, recalls, and electronic claims processing. There are so many other features, but those three areas alone are worth the price of the software. Additionally, tech support is always available to answer a question or to solve a problem online. Great support. I would definitely recommend the program to anyone looking for great dental software at a very reasonable price.

Richard Kaufman DDS, Uniondale NY

We have used Diamond Dental Software for over 20 years. The support and service have been great! Whenever we needed assistance, they responded quickly and always came up with a solution. The software does everything we need and more.

Gerald Sandler DDS, Minnetonka MN

We have been using Diamond Dental Software for over 15 years now. This is an easy program to learn and use. It does many more things than our office needs but it is nice to see that it is a program that works great for small to large offices. This program is always current with any updates needed for every office. We have never had any real problems with the program. If I have had a little issue or question, tech support has always been there for me. If I don't get my issue taken care of immediately, they always call back within minutes. It is an excellent program and we have been very pleased with it.

Julie Leckman, Office Manager for Evan Goodman DDS, Libertyville IL

I've been using Diamond Dental Software exclusively since 1989. I have purchased new versions and support each year since. Not only is it the most cost effective software on the market, but extremely user friendly. It does everything the dental office needs in an efficient interface. But the best part is the support. Where else can you find the programmers themselves answering questions? Lastly, there have been a number of times I've asked for "tweaks" to the program. They add these and send a new disc or at least add them to the next version. Thanks, Diamond Dental!

Scott Colman DDS, Scarsdale NY

Our office has been using Diamond Dental since 1987. We went through the versions in DOS, Windows 3.1, Windows95 ... Windows 10. The software has served our 2 dentists office very adequately for the last 25 years. The main menu and the submenu are simple and not cluttered, and it is quite easy to use the software. Tech support is always prompt and efficient. The fees for the software and tech support are very affordable and very reasonable. When we changed to digital imaging (Apteryx) 6 years ago, the integration process was simple and smooth. I recommend any office to try the software, and see if it will fit your practice needs too.

Robert S. Cheung DDS, San Diego CA

I have been working for Dr. Elliot Ramer for over 25 years. I started using your previous version "Three Star Dental" which was, as I recall, a DOS program. Even then it was user-friendly. When you were ready to go to Windows, I did volunteer to be a Beta test office. All along the way, as the program progressed, you were always available to return my phone calls and resolve any issue. When I have to call now, it is so easy for you to log into our system and help. Having looked into many other dental programs over the years, I still feel that Diamond Dental is still the most user friendly and provides prompt support. Thanks for all your help over the years.

Loretta Fornias, Office Administration for Elliot Ramer, DMD, PC, Bromall PA

I've been using Diamond Dental Software for 14 years. It suits our practice needs well with reasonable cost compared to other software packages. You can call and speak with the developer! Support is just a phone call away and responses are usually the same day. I've been pleased with my experience.

Harry R. Niehaus DDS, St. Peters, MO

I've been using Diamond Dental going back to the early 90's. The system is easy to navigate and has grown with the times. The bridge to imaging software worked like a charm when we digitalized and was praised by the installer. The ability to integrate credit card service with the program was easy and cost effective. Service, on the rare occasion we have needed it has always been timely, prompt and quickly resolved any issues. It's a great program and a great value.

Tim Seel DDS, Williamsville, NY

In a nutshell, Diamond Dental is likely the most intuitive, most cost efficient, and simplest dental software package currently on the market. It has the robust feature set of the most complex of dental software packages for a multi-doctor office, but can still be used for a 1 doctor practice with the same speed, accuracy, and security features. There is probably nothing you might want a dental package to do that this package cannot do! Paper, or paperless case notes, electronic charting, imaging, e-claims, Word integration, and the list goes on and on. The current total package cost is less than most of the big boys charge for a couple of months of support! If you are reading this and trying to decide if this dental software package is for you or not, you would be crazy not to give this package a try to see if you can outwit or break it...you won't be able to!

Michael Bass, DMD, (longtime satisfied user), Newtown, CT

From the day our practice opened, twenty-five short years ago, we've been using Diamond Dental Software. What initially sold us on the software was the fact it was developed by a dentist. And the way the software has performed for us over the years that fact is obvious.

Greg Johnson, DDS, Fairbanks, AK

We have been using Diamond Dental Software for 20 years in our office, first on a single desktop computer and presently over a network of computers. Diamond Dental has performed nearly flawlessly and has been a rock solid program through all of our office transitions. In the beginning, we used the program to manage our office accounting and recall records, but today we use it to easily manage electronic insurance claims, digital radiographs, clinical records, and appointment scheduling as well. The value of the program far exceeds its very reasonable price. Any glitches we have had, and there haven't been many at all, were minor and were quickly resolved by the Diamond Dental's staff. We are grateful for the service this program has provided to our office and we appreciate how it has changed to meet the changing technological requirements of 21st century dental practice.

Bryan J. Boosz, DMD, Newtown Square, PA

I would like to offer my recommendation of Diamond Dental Software practice management system. We have used this program from back in the DOS days to Windows to office networking. We have always received prompt answers from Diamond Dental's technical support for any questions or help needed. It is a stable program and offers mostly the same modules and capabilities of the "Big Name" very expensive programs at a fraction of the cost and much less computing power needs. Every so often Diamond Dental sends out a new (included!) update that tweaks the system and offers some new functions and enhancements. Diamond Dental has helped us many times through the years with technical hardware issues or when our network gets glitchy and does not connect together. I plan on using Diamond Dental for the remaining years we have at our office and would recommend it to anyone. Thank you!

Michael A. Podlusk DDS, Seminole, FL

We've been with Diamond Dental since 1985. It does everything the larger company programs do with the personal care that one would expect from a custom program. Diamond Dental responds to feedback and often includes our ideas in the next version. Never in 31 years has Diamond Dental not been there to answer our phone call. Ronald Kushner DMD, New York, NY

Diamond Dental has been the only dental software this office has used. The program documentation is very user friendly. We have had representatives from other dental software programs come to our office and show us their software, but these were confusing and unappealing to all of the office staff. "User Friendly" is actually an understatement. This program is EASY to follow and EASY to understand. When we have any issues with the program we call Diamond Dental and within 5 to 10 minutes our call is answered. I can't imagine this office switching to any other program, and I would highly recommend it to any dental practice out there.

Ruby Kellner, Office Manager for Kurtis S. Kellner DDS, Sheboygan, WI

I am very happy to give praises to Diamond Dental Software for making my job easy. I have been working for Dr. Brown for 24 years and this is the only dental program that I have worked with. Everything is in this software and I love it. Also the service that this company provides is outstanding.

Ardraine, Office Manager for Jeffrey W. Brown DDS and Associates, San Diego, CA

We decided to computerize about 25 years ago. When looking for software I found that Diamond Dental Software was designed by a dentist. That's why it was chosen and we have never regretted that decision.

Larry R. Jewell DDS, Altavista, VA

I have been using Diamond Dental since the 1980's. At that time it was both economical and able to print insurance forms on plain paper – my office manager loved it. I use it for all the basic dental functions: posting, insurance, billing, recall, etc. However in the last year I started using the program's networking capability. That is when I realized just how powerful this program really is. Paperless entry and electronic dental records is where it's at. Now with treatment notes, perio charting, and x-ray scanning there is no more filing charts and my office manager really loves that. I would like to thank Dr. Tiefer, Diamond Dental's founder, for the great effort and commitment to his Diamond Dental Software program.

John Jenkins, DDS, San Francisco, CA

Our office has been with Diamond Dental for close to 20 years. The program is bullet-proof. There was only one time our server crashed, but we restored all the data in minutes. The price is extremely fair, and program support is exceptional. Diamond Dental is the best!

Thomas Boone, DDS, Stanton, CA

My Name is Sandy Brown, I am the Office Manager for Dr. Thomas. We have used the Diamond Dental Software for many years. I find it is easy to use, and the price is reasonable. We have needed very little technical support, but when we did, our calls were returned promptly, and the issue resolved quickly.

Sandy Brown, Office Manager for William B. Thomas DDS, Lake Elsinore, CA

I have been a client of Diamond Dental for many years and have found it to be a very good product. It is easy to use and is fairly priced and has very good support. I would highly recommend it.

Jeffrey Berger, DDS, Philadelphia, PA

My office has been associated with Diamond Dental for 24+ years. Their program has been a major asset to the office. It is user-friendly and when we have had any questions/problems, technical support has always been prompt to offer assistance. I highly recommend Diamond Dental Software.

Joseph W. DDS, Londonderry, NH

I have used Diamond Dental for many years and have been very happy with the service and all the updates. It works great for us.

Gerald I. Drury, MS, DDS, Hermosa Beach, CA

I purchased a software program for my dental practice in 1989 called Diamond Dental Software. Things have changed greatly since then: I now have multiple computers, color monitors, wireless networks, digital X-rays, etc. However, I still have the same Diamond Dental software! 23 years! They keep the software current with the changing times and has always provided us with excellent support. I highly recommend Diamond Dental Software and their support.

D. Kyle Fitzgerald, DDS, Roanoke, VA

I have been using Diamond Dental Software for over 20 years without any major problems. The beauty of the program is when I have questions I can speak directly to the developers of the program.

Nasson J. Rodriguez DDS, MAGD, New Orleans, LA

I have been using Diamond Dental Software for over 25 years, applying the software to assist with our dental and business record keeping and accounting. Choices are highlighted and easy to distinguish. Operator problems are solved by the program. An easy to understand manual is included as part of the software. Technical support is a phone call away, manned by easily understood, soft spoken professional advisors ready to help.

Lee Gosnell DDS, Baltimore, MD

Our office has been using Diamond Dental Software for over 25 years. The program is easy and efficient. Having a manual included with the software save time. When the manual is not enough, a phone call will put you in touch with personal technical support.

I would highly recommend Diamond Dental Software to all dental offices. Thank you Diamond Dental.

Kay Yeager, office manager for Dr. Lee Gosnell DDS, Baltimore, MD

I would like to say that your Diamond Dental Software keeps our office running efficiently with little effort on our part. The program covers every phase of a dental practice, it networks and is synchronized to my digital x-ray system. In addition, the upgrades each year are great. This year's especially, allowing me to access my program from my smart phone. Finally, the few times I had a problem, largely caused by my computer, Diamond's technical support always was available and able to correct the problem remotely in a few minutes. I would recommend this program to anyone interested in having total command of their office. This program is a real gem; not only for its the low cost, but for the fact that this is a complete package leaving nothing else to be added.

Richard A Schuman DMD, Bloomfield, NJ

We have been using Diamond Dental for well over 10 years and have been extremely satisfied with the service and support we've been given. When we have a problem or a question, it is quickly resolved. We would highly recommend their services.

Debbie Mancino, Office Manager for Harold D. Greenfield DMD, Lawrenceville, NJ

Our office has used Diamond Dental Software since 1986. Diamond served our needs then and continues to evolve to serve our needs.

Bruce C. Smith DDS, Albemarle, NC

I have been a user of Diamond Dental Software for over 20 years and have been extremely pleased and satisfied with the predictability, stability, and function of the product. Product support and customer service have also been top notch. The software has never "crashed" on us and it has performed to all of our expectations. Highly recommended.

Sanford Daniel DDS, Redwood City, CA

I have been using Diamond Dental for many years. It has allowed me to completely computerize my office at a reasonable price. It was easy to set up and my staff

mastered it very quickly. Support from Diamond Dental has been flawless. I highly recommend the software.

Bruce R. Baral DDS, Long Beach, CA

Diamond Dental Software has been our practice management software for more than 10 years. During that time the program has grown and evolved along with our office so that our new needs, including digital x-rays, have been met without the necessity to change our management program. Customer support is very responsive and they quickly address concerns with solutions. We look forward to continuing additions and advances together with Diamond Dental Software.

Greg Warren, Managing Partner, Remolina Dental Inc., Lomita, CA

Diamond Dental Software has been one of the most simple, and easy to use programs I have seen. Entering insurance companies, whether new or being altered is a breeze. Posting treatment is also very simple. Also, the front desk absolutely loves the shorthand keys to move around the program quickly. It is very user friendly and quick to learn. Other staff members were not used to the computer and were not comfortable with the idea of using a computerized schedule, but after a very short period of time everyone caught on, and now everyone in the office uses it.

Glen B. Moyer, DDS, Grand Island, VT

I have been using Diamond Dental for about 25 years. It is the only software I have ever used in my practice because it does everything that I need in my office. As you can tell from my statement, I am well pleased with this product and will continue to use it for the remaining years I practice.

Robert P. Smith DDS, Clarksville AR

I've used Diamond Dental Software since the 1980's when it was DOS based. The program and Word Perfect were both loaded on a used computer with a 10 MB hard drive. I've had the option to change programs many times through the years but I've found that the program has done what we've needed. Technical support has been responsive to suggestions for changes to enhance the program through the years. The program has been easy for different staff members to learn. This includes student and summer hires. I'm sold on Diamond Dental Software.

Walter E. Saxon Jr., DDS, Dillwyn, VA

I've been using Diamond Dental for over 20 years. It is a very strong, reliable program with consistently well thought out improvements and expanded capabilities. It is highly scalable for practice size and customizable for my individual needs. Every version update has gone smoothly. Great support when (rarely) needed.

Elliot Fishlyn DDS, Santa Monica, CA

Diamond Dental Software was originally suggested to me in 1992 by two dentists who practiced together. They had gone through a number of dental software management programs and had even tried to write their own, but then they came across Diamond Dental, originally Three Star. I had just left my partnership when dental computer software was in its "infant" stage. My original practice was not computerized and when I built my own office, I wanted to start off with a state of the art computerized dental office. Diamond Dental was recommended because it was written by a dentist, Dr. Jeffrey Tiefer; it was simple to use and had all that was needed for a dental office. Over the years many options have been added and I have been extremely happy with how it has worked. The technical support is wonderful. I would highly recommend the program to any of my colleagues.

Lawrence R. Rosenzweig, D.D.S., Wantagh, New York

I have been a user of Diamond Dental Software since its inception in 1985. The costs have been reasonable and the constant updates and improvements have served my practice needs well. I have needed technical help many times and Diamond Dental has always been there with the solution in a timely manner. I would like to thank Diamond Dental for the many years of service. I really could not have conducted my practice without them. I will definitely recommend Diamond Dental to other Dentists.

Jerald M. Schwab, D.D.S., Chicago, IL

I am writing to tell you how impressed I have been with Diamond Dental Software. I have been a user for over 20 years. I recommend your software to all of my friends and new graduates just starting out. I feel that your product is by far the most user friendly product on the market and by far the best value.

Tom Zurfluh DDS, Miami, FL

I want to thank you for 30 years of excellent dental practice software! If one does the daily maintenance the program runs flawlessly. I am soon to be turning in my mirror and

explorer and I am telling you that this is the best investment I have ever made. What little involvement I have had with you over you over this dental lifetime has been very pleasant and helpful. Thank you.

Rob VanEenwyk, DDS. Bergen NY.